

2013 Summary of Benefits

HEALTH PLAN

Windsor Medicare Extra Emerald Plan (HMO)
Windsor Medicare Extra Gold Plan (HMO)
Windsor Medicare Extra Diamond Plan (HMO)



Introduction to Summary of Benefits

Thank you for your interest in Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO). Our plan is offered by WINDSOR HEALTH PLAN, INC./Windsor Medicare Extra, a Medicare Advantage Health Maintenance Organization (HMO) that contracts with the Federal government. This Summary of Benefits tells you some features of our plan. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of our benefits, please call Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO) and ask for the "Evidence of Coverage".

YOU HAVE CHOICES IN YOUR HEALTH CARE

As a Medicare beneficiary, you can choose from different Medicare options. One option is the Original (fee-for-service) Medicare Plan. Another option is a Medicare health plan, like Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO). You may have other options too. You make the choice. No matter what you decide, you are still in the Medicare Program.

You may join or leave a plan only at certain times. Please call Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO) at the telephone number listed at the end of this introduction or 1-800-MEDICARE (1-800-633-4227) for more information. TTY/TDD users should call 1-877-486-2048. You can call this number 24 hours a day, 7 days a week.

HOW CAN I COMPARE MY OPTIONS?

You can compare Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO) and the Original Medicare Plan using this Summary of Benefits. The charts in this booklet list some important health benefits. For each benefit, you can see what our plan covers and what the Original Medicare Plan covers.

Our members receive all of the benefits that the Original Medicare Plan offers. We also offer more benefits, which may change from year to year.

WHERE IS WINDSOR MEDICARE EXTRA EMERALD PLAN (HMO), WINDSOR MEDICARE EXTRA GOLD PLAN (HMO) OR WINDSOR MEDICARE EXTRA DIAMOND PLAN (HMO) AVAILABLE?

There is more than one plan listed in this Summary of Benefits. The service area for these plans include:

Ada, Bannock, Benewah, Bingham, Boise, Bonneville, Boundary, Canyon, Caribou, Freemont, Gem, Kootenai, Payette, Shoshone Counties, ID

Big Horn, Broadwater, Carbon, Cascade, Chouteau, Fergus, Judith Basin, Lewis and Clark, Mineral, Pondera, Powell, Ravalli, Sanders, Stillwater, Sweet Grass, Teton, Wheatland, Yellowstone Counties, MT

You must live in one of these areas to join the plan.

WHO IS ELIGIBLE TO JOIN WINDSOR MEDICARE EXTRA EMERALD PLAN (HMO), WINDSOR MEDICARE EXTRA GOLD PLAN (HMO) OR WINDSOR MEDICARE EXTRA DIAMOND PLAN (HMO)?

You can join Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO) if you are entitled to Medicare Part A and enrolled in Medicare Part B and live in the service area. However, individuals with End-Stage Renal Disease are generally not eligible to enroll in Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold

Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO) unless they are members of our organization and have been since their dialysis began.

CAN I CHOOSE MY DOCTORS?

Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO) has formed a network of doctors, specialists, and hospitals. You can only use doctors who are part of our network. The health providers in our network can change at any time.

You can ask for a current provider directory. For an updated list, visit us at www.windsorhealthplan.com. Our customer service number is listed at the end of this introduction.

WHAT HAPPENS IF I GO TO A DOCTOR WHO'S NOT IN YOUR NETWORK?

If you choose to go to a doctor outside of our network, you must pay for these services yourself. Neither the plan nor the Original Medicare Plan will pay for these services except in limited situations (for example, emergency care).

WHERE CAN I GET MY PRESCRIPTIONS IF I JOIN THIS PLAN?

Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO) has formed a network of pharmacies. You must use a network pharmacy to receive plan benefits. We may not pay for your prescriptions if you use an out-of-network pharmacy, except in certain cases. The pharmacies in our network can change at any time. You can ask for a pharmacy directory or visit us at www.windsorhealthplan.com. Our customer service number is listed at the end of this introduction.

Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO) has a list of preferred pharmacies. At these pharmacies, you may get your drugs at a lower co-pay or co-insurance. You may go to a non-preferred pharmacy, but you may have to pay more for your prescription drugs.

DOES MY PLAN COVER MEDICARE PART B OR PART D DRUGS?

Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO) does cover both Medicare Part B prescription drugs and Medicare Part D prescription drugs.

WHAT IS A PRESCRIPTION DRUG FORMULARY?

Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO) uses a formulary. A formulary is a list of drugs covered by your plan to meet patient needs. We may periodically add, remove, or make changes to coverage limitations on certain drugs or change how much you pay for a drug. If we make any formulary change that limits our members' ability to fill their prescriptions, we will notify the affected members before the change is made. We will send a formulary to you and you can see our complete formulary on our Web site at www.windsorhealthplan.com.

If you are currently taking a drug that is not on our formulary or subject to additional requirements or limits, you may be able to get a temporary supply of the drug. You can contact us to request an exception or switch to an alternative drug listed on our formulary with your physician's help. Call us to see if you can get a temporary supply of the drug or for more details about our drug transition policy.

HOW CAN I GET EXTRA HELP WITH MY PRESCRIPTION DRUG PLAN COSTS OR GET EXTRA HELP WITH OTHER MEDICARE COSTS?

You may be able to get extra help to pay for your prescription drug premiums and costs as well as get help with other Medicare costs. To see if you qualify for getting extra help, call:

- * 1-800-MEDICARE (1-800-633-4227). TTY/TDD users should call 1-877-486-2048, 24 hours a day/7 days a week and see www.medicare.gov 'Programs for People with Limited Income and Resources' in the publication Medicare & You.
- * The Social Security Administration at 1-800-772-1213 between 7 a.m. and 7 p.m., Monday through Friday. TTY/TDD users should call 1-800-325-0778 or
- * Your State Medicaid Office.

WHAT ARE MY PROTECTIONS IN THIS PLAN?

All Medicare Advantage Plans agree to stay in the program for a full calendar year at a time. Plan benefits and cost-sharing may change from calendar year to calendar year. Each year, plans can decide whether to continue to participate with Medicare Advantage. A plan may continue in their entire service area (geographic area where the plan accepts members) or choose to continue only in certain areas. Also, Medicare may decide to end a contract with a plan. Even if your Medicare Advantage Plan leaves the program, you will not lose Medicare coverage. If a plan decides not to continue for an additional calendar year, it must send you a letter at least 90 days before your coverage will end. The letter will explain your options for Medicare coverage in your area.

As a member of Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO), you have the right to request an organization determination, which includes the right to file an appeal if we deny coverage for an item or service, and the right to file a grievance. You have the right to request an organization determination if you want us to provide or pay for an item or service that you believe should be covered. If we deny coverage for your requested item or service, you have the right to appeal and ask us to review our decision. You may ask us for an expedited (fast) coverage determination or appeal if you believe that waiting for a decision could seriously put your life or health at risk, or affect your ability to regain maximum function. If your doctor makes or supports the expedited request, we must expedite our decision. Finally, you have the right to file a grievance with us if you have any type of problem with us or one of our network providers that does not involve coverage for an item or service. If your problem involves quality of care, you also have the right to file a grievance with the Quality Improvement Organization (QIO) for your state. Please refer to the Evidence of Coverage (EOC) for the QIO contact information.

As a member of Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO), you have the right to request a coverage determination, which includes the right to request an exception, the right to file an appeal if we deny coverage for a prescription drug, and the right to file a grievance. You have the right to request a coverage determination if you want us to cover a Part D drug that you believe should be covered. An exception is a type of coverage determination. You may ask us for an exception if you believe you need a drug that is not on our list of covered drugs or believe you should get a non-preferred drug at a lower out-of-pocket cost. You can also ask for an exception to cost utilization rules, such as a limit on the quantity of a drug. If you think you need an exception, you should contact us before you try to fill your prescription at a pharmacy. Your doctor must provide a statement to support your exception request. If we deny coverage for your prescription drug(s), you have the right to appeal and ask us to review our decision. Finally, you have the right to file a grievance if you

have any type of problem with us or one of our network pharmacies that does not involve coverage for a prescription drug. If your problem involves quality of care, you also have the right to file a grievance with the Quality Improvement Organization (QIO) for your state. Please refer to the Evidence of Coverage (EOC) for the QIO contact information.

WHAT IS A MEDICATION THERAPY MANAGEMENT (MTM) PROGRAM?

A Medication Therapy Management (MTM) Program is a free service we offer. You may be invited to participate in a program designed for your specific health and pharmacy needs. You may decide not to participate but it is recommended that you take full advantage of this covered service if you are selected. Contact Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO) for more details.

WHAT TYPES OF DRUGS MAY BE COVERED UNDER MEDICARE PART B?

Some outpatient prescription drugs may be covered under Medicare Part B. These may include, but are not limited to, the following types of drugs. Contact Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO) for more details.

- -- Some Antigens: If they are prepared by a doctor and administered by a properly instructed person (who could be the patient) under doctor supervision.
- -- Osteoporosis Drugs: Injectable osteoporosis drugs for some women.
- -- Erythropoietin (Epoetin Alfa or Epogen®): By injection if you have end-stage renal disease (permanent kidney failure requiring either dialysis or transplantation) and need this drug to treat anemia.

- -- Hemophilia Clotting Factors: Self-administered clotting factors if you have hemophilia.
- -- Injectable Drugs: Most injectable drugs administered incident to a physician's service.
- -- Immunosuppressive Drugs: Immunosuppressive drug therapy for transplant patients if the transplant took place in a Medicare-certified facility and was paid for by Medicare or by a private insurance company that was the primary payer for Medicare Part A coverage.
- -- Some Oral Cancer Drugs: If the same drug is available in injectable form
- -- Oral Anti-Nausea Drugs: If you are part of an anti-cancer chemotherapeutic regimen.
- -- Inhalation and Infusion Drugs administered through Durable Medical Equipment.

WHERE CAN I FIND INFORMATION ON PLAN RATINGS?

The Medicare program rates how well plans perform in different categories (for example, detecting and preventing illness, ratings from patients and customer service). If you have access to the web, you may use the web tools on www.medicare.gov and select "Health and Drug Plans" then "Compare Drug and Health Plans" to compare the plan ratings for Medicare plans in your area. You can also call us directly to obtain a copy of the plan ratings for this plan. Our customer service number is listed below.

Please call Windsor Medicare Extra for more information about Windsor Medicare Extra Emerald Plan (HMO), Windsor Medicare Extra Gold Plan (HMO) or Windsor Medicare Extra Diamond Plan (HMO).

Visit us at www.windsorhealthplan.com or, call us:

Customer Service Hours for October 1 – February 14:

Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, 8:00 a.m. - 8:00 p.m. Local

Customer Service Hours for February 15 – September 30:

Monday, Tuesday, Wednesday, Thursday, Friday, 8:00 a.m. - 8:00 p.m. Local

Current members should call toll-free (800)-316-2273 for questions related to the Medicare Advantage Program. (TTY/TDD 711)

Prospective members should call toll-free (866)-448-8313 for questions related to the Medicare Advantage Program. (TTY/TDD 711)

Current members should call locally (800)-316-2273 for questions related to the Medicare Advantage Program. (TTY/TDD 711)

Prospective members should call locally (866)-448-8313 for questions related to the Medicare Advantage Program. (TTY/TDD 711)

Current members should call toll-free (800)-316-2273 for questions related to the Medicare Part D Prescription Drug program. (TTY/TDD 711)

Prospective members should call toll-free (866)-448-8313 for questions related to the Medicare Part D Prescription Drug program. (TTY/TDD 711)

Current members should call locally (800)-316-2273 for questions related to the Medicare Part D Prescription Drug program. (TTY/TDD 711)

Prospective members should call locally (866)-448-8313 for questions related to the Medicare Part D Prescription Drug program. (TTY/TDD 711)

For more information about Medicare, please call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You can call 24 hours a day, 7 days a week. Or, visit www.medicare.gov on the web.

This document may be available in other formats such as Braille, large print or other alternate formats.

This document may be available in a non-English language. For additional information, call customer service at the phone number listed above.

If you have any questions about this plan's benefits or costs, please contact Windsor Medicare Extra for details.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
IMPORTANT INFORMAT	TION			
1. Premium and Other Important Information	In 2012 the monthly Part B Premium was \$99.90 and may change for 2013 and the annual Part B deductible amount was \$140 and may change for 2013. If a doctor or supplier does not accept assignment, their costs are often higher, which means you pay more. Most people will pay the standard monthly Part B premium. However, some people will pay a higher premium because of their yearly income (over \$85,000 for singles, \$170,000 for married couples). For more information about Part B premiums based on income, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY	General Depending on where you live, you pay between \$0 and \$66 each month for your plan benefits in addition to your monthly Medicare Part B premium. Please refer to the Premium table after this section to find out the premium in your area. Most people will pay the standard monthly Part B premium in addition to their MA plan premium. However, some people will pay higher Part B and Part D premiums because of their yearly income (over \$85,000 for singles, \$170,000 for married couples). For more information about Part B and Part D	Depending on where you live, you pay between \$40 and \$120 each month for your plan benefits in addition to your monthly Medicare Part B premium. Please refer to the Premium table after this section to find out the premium in your area. Most people will pay the standard monthly Part B premium in addition to their MA plan premium. However, some people will pay higher Part B and Part D premiums because of their yearly income (over \$85,000 for singles, \$170,000 for married couples). For more information about Part B and Part D	General Depending on where you live, you pay between \$103 and \$173 each month for your plan benefits in addition to your monthly Medicare Part B premium. Please refer to the Premium table after this section to find out the premium in your area. Most people will pay the standard monthly Part B premium in addition to their MA plan premium. However, some people will pay higher Part B and Part D premiums because of their yearly income (over \$85,000 for singles, \$170,000 for married couples). For more information about Part B and Part D

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	users should call 1-877-486-2048. You may also call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778.	premiums based on income, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778. In-Network \$6,700 out-of-pocket limit. All plan services included.	premiums based on income, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778. In-Network \$3,400 out-of-pocket limit. All plan services included.	premiums based on income, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778. In-Network \$4,500 out-of-pocket limit. All plan services included.
2. Doctor and Hospital	You may go to any	In-Network	In-Network	In-Network
Choice (For more information, see Emergency Care-#15 and Urgently Needed Care-#16.)	doctor, specialist or hospital that accepts Medicare.	You must go to network doctors, specialists, and hospitals. No referral required for network doctors, specialists, and hospitals.	You must go to network doctors, specialists, and hospitals. No referral required for network doctors, specialists, and hospitals.	You must go to network doctors, specialists, and hospitals. No referral required for network doctors, specialists, and hospitals.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)		
SUMMARY OF BENEFIT INPATIENT CARE	SUMMARY OF BENEFITS INPATIENT CARE					
	In 2012 the amounts for each benefit period were: Days 1 - 60: \$1,156 deductible Days 61 - 90: \$289 per day Days 91 - 150: \$578 per lifetime reserve day These amounts may change for 2013. Call 1-800-MEDICARE (1-800-633-4227) for information about lifetime reserve days. Lifetime reserve days can only be used once. A "benefit period" starts the day you go into a hospital or skilled	In-Network No limit to the number of days covered by the plan each hospital stay. For hospital stays: - Days 1 - 7: \$225 copay per day - Days 8 - 60: \$0 copay per day - Days 61 - 90: \$125 copay per day \$125 copay for each additional hospital day. Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.	In-Network No limit to the number of days covered by the plan each hospital stay. For hospital stays: - Days 1 - 7: \$175 copay per day - Days 8 - 60: \$0 copay per day - Days 61 - 90: \$100 copay per day \$100 copay for each additional hospital day. Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.	In-Network No limit to the number of days covered by the plan each hospital stay. For hospital stays: - Days 1 - 7: \$75 copay per day - Days 8 - 60: \$0 copay per day - Days 61 - 90: \$100 copay per day \$100 copay for each additional hospital day. Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.		
	nursing facility. It ends when you go for 60 days in a row without					

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	hospital or skilled nursing care. If you go into the hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There is no limit to the number of benefit periods you can have.			
4. Inpatient Mental Health Care	In 2012 the amounts for each benefit period were: Days 1 - 60: \$1,156 deductible Days 61 - 90: \$289 per day Days 91 - 150: \$578 per lifetime reserve day These amounts may change for 2013.	In-Network You get up to 190 days of inpatient psychiatric hospital care in a lifetime. Inpatient psychiatric hospital services count toward the 190-day lifetime limitation only if certain conditions are met. This limitation does not apply to inpatient psychiatric	In-Network You get up to 190 days of inpatient psychiatric hospital care in a lifetime. Inpatient psychiatric hospital services count toward the 190-day lifetime limitation only if certain conditions are met. This limitation does not apply to inpatient psychiatric	In-Network You get up to 190 days of inpatient psychiatric hospital care in a lifetime. Inpatient psychiatric hospital services count toward the 190-day lifetime limitation only if certain conditions are met. This limitation does not apply to inpatient psychiatric

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	You get up to 190 days of inpatient psychiatric	services furnished in a general hospital.	services furnished in a general hospital.	services furnished in a general hospital.
	hospital care in a lifetime. Inpatient psychiatric hospital	For Medicare-covered hospital stays:	For Medicare-covered hospital stays:	For Medicare-covered hospital stays:
	services count toward the 190-day lifetime limitation only if certain	- Days 1 - 7: \$150 copay per day	- Days 1 - 7: \$175 copay per day	- Days 1 - 7: \$175 copay per day
	conditions are met. This limitation does not apply to inpatient psychiatric services furnished in a general hospital.	- Days 8 - 90: \$0 copay per day	- Days 8 - 90: \$0 copay per day	- Days 8 - 90: \$0 copay per day
		Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.	Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.	Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.
5. Skilled Nursing	In 2012 the amounts for	General	General	General
Facility (SNF) (in a Medicare-certified	each benefit period after at least a 3-day covered hospital stay were:	Authorization rules may apply.	Authorization rules may apply.	Authorization rules may apply.
skilled nursing facility)	Days 1 - 20: \$0 per day	In-Network	In-Network	In-Network
	Days 1 - 20. \$0 per day Days 21 - 100: \$144.50 per day	Plan covers up to 100 days each benefit period	Plan covers up to 100 days each benefit period	Plan covers up to 100 days each benefit period

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	These amounts may change for 2013.	No prior hospital stay is required.	No prior hospital stay is required.	No prior hospital stay is required.
	100 days for each	For SNF stays:	For SNF stays:	For SNF stays:
	benefit period. A "benefit period" starts	- Days 1 - 10: \$0 copay per day	- Days 1 - 20: \$0 copay per day	- Days 1 - 10: \$0 copay per day
	the day you go into a hospital or SNF. It ends when you go for 60	- Days 11 - 20: \$50 copay per day	- Days 21 - 100: \$100 copay per day	- Days 11 - 100: \$50 copay per day
	when you go for 60 days in a row without hospital or skilled nursing care. If you go into the hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There is no limit to the number of benefit periods you can have.	- Days 21 - 100: \$140 copay per day		
6. Home Health Care	\$0 copay.	General	General	General
(includes medically necessary intermittent skilled nursing care,		Authorization rules may apply.	Authorization rules may apply.	Authorization rules may apply.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
home health aide services, and rehabilitation services, etc.)		In-Network \$0 copay for Medicare-covered home health visits	In-Network \$0 copay for Medicare-covered home health visits	In-Network \$0 copay for Medicare-covered home health visits
7. Hospice OUTPATIENT CARE	You pay part of the cost for outpatient drugs and inpatient respite care. You must get care from a Medicare-certified hospice.	General You must get care from a Medicare-certified hospice. Your plan will pay for a consultative visit before you select hospice.	General You must get care from a Medicare-certified hospice. Your plan will pay for a consultative visit before you select hospice.	General You must get care from a Medicare-certified hospice. Your plan will pay for a consultative visit before you select hospice.
8. Doctor Office Visits	20% coinsurance	In-Network For each Medicare-covered primary care doctor visit: Northern ID - \$10 copay Southeast ID - \$10 copay	In-Network \$5 copay for each Medicare-covered primary care doctor visit. \$25 copay for each Medicare-covered specialist visit.	In-Network \$0 copay for each Medicare-covered primary care doctor visit. \$15 copay for each Medicare-covered specialist visit.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		Southwest ID - \$15 copay		
		MT - \$10 copay		
		\$30 copay for each Medicare-covered specialist visit.		
9. Chiropractic	Supplemental routine	In-Network	In-Network	In-Network
Services	care not covered 20% coinsurance for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part) if you get it from a chiropractor or other qualified providers.	\$20 copay for each Medicare-covered chiropractic visit Medicare-covered chiropractic visits are for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part) if you get it from a chiropractor.	\$20 copay for each Medicare-covered chiropractic visit Medicare-covered chiropractic visits are for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part) if you get it from a chiropractor.	\$15 copay for each Medicare-covered chiropractic visit Medicare-covered chiropractic visits are for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part) if you get it from a chiropractor.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
10. Podiatry Services	Supplemental routine care not covered. 20% coinsurance for medically necessary foot care, including care for medical conditions affecting the lower limbs.	In-Network \$30 copay for each Medicare-covered podiatry visit Medicare-covered podiatry visits are for medically-necessary foot care.	In-Network \$25 copay for each Medicare-covered podiatry visit Medicare-covered podiatry visits are for medically-necessary foot care.	In-Network \$15 copay for each Medicare-covered podiatry visit Medicare-covered podiatry visits are for medically-necessary foot care.
11. Outpatient Mental Health Care	35% coinsurance for most outpatient mental health services Specified copayment for outpatient partial hospitalization program services furnished by a hospital or community mental health center (CMHC). Copay cannot exceed the Part A	General Authorization rules may apply. In-Network \$40 copay for each Medicare-covered individual therapy visit \$40 copay for each Medicare-covered	General Authorization rules may apply. In-Network \$30 copay for each Medicare-covered individual therapy visit \$30 copay for each Medicare-covered	General Authorization rules may apply. In-Network \$20 copay for each Medicare-covered individual therapy visit \$20 copay for each Medicare-covered
	inpatient hospital deductible. "Partial hospitalization program" is a structured program of active	group therapy visit \$40 copay for each Medicare-covered individual therapy visit with a psychiatrist	group therapy visit \$30 copay for each Medicare-covered individual therapy visit with a psychiatrist	group therapy visit \$20 copay for each Medicare-covered individual therapy visit with a psychiatrist

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	outpatient psychiatric treatment that is more intense than the care received in your	\$40 copay for each Medicare-covered group therapy visit with a psychiatrist	\$30 copay for each Medicare-covered group therapy visit with a psychiatrist	\$20 copay for each Medicare-covered group therapy visit with a psychiatrist
	doctor's or therapist's office and is an alternative to inpatient hospitalization.	\$40 copay for Medicare-covered partial hospitalization program services	or each S30 copay for each Medicare-covered group therapy visit with a psychiatrist or S30 copay for Medicare-covered partial hospitalization program services General Authorization rules may apply. In-Network or S30 copay for Medicare-covered partial hospitalization program services General Authorization rules may apply. In-Network or S30 copay for Medicare-covered individual substance atient sits treatment visits or S30 copay for Medicare-covered individual substance atient sits or S30 copay for Medicare-covered individual substance abuse outpatient treatment visits or S30 copay for Medicare-covered individual substance abuse outpatient group substance and group substance group s	\$20 copay for Medicare-covered partial hospitalization program services
12. Outpatient	20% coinsurance	General	General	General
Substance Abuse Care		Authorization rules may apply.	1	Authorization rules may apply.
		In-Network	In-Network	In-Network
		\$40 copay for Medicare-covered individual substance abuse outpatient treatment visits	Medicare-covered individual substance abuse outpatient	Medicare-covered individual substance abuse outpatient
		\$40 copay for Medicare-covered group substance abuse outpatient treatment visits	Medicare-covered group substance abuse outpatient treatment	Medicare-covered group substance abuse outpatient treatment

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
13. Outpatient Services	20% coinsurance for the doctor's services Specified copayment for outpatient hospital facility services. Copay cannot exceed the Part A inpatient hospital deductible. 20% coinsurance for ambulatory surgical center facility services	General Authorization rules may apply. In-Network \$200 copay for each Medicare-covered ambulatory surgical center visit For each Medicare-covered outpatient hospital facility visit:	General Authorization rules may apply. In-Network For each Medicare-covered ambulatory surgical center visit: Northern ID - \$150 copay Southeast ID - \$150 copay	General Authorization rules may apply. In-Network \$100 copay for each Medicare-covered ambulatory surgical center visit \$0 to \$300 copay [or 10% of the cost] for each Medicare-covered outpatient hospital facility visit
	Northern ID - \$275 copay Southeast ID - \$275 copay Southwest ID - \$275 copay MT - \$0 to \$300 copay [or 20% of the cost] for each Medicare-covered outpatient hospital facility visit. \$300	Southwest ID - \$225 copay MT - \$150 copay For each Medicare-covered outpatient hospital facility visit: Northern ID - \$275 copay	\$300 out-of-pocket limit for outpatient hospital facility visits.	

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		out-of-pocket limit for outpatient hospital	Southeast ID - \$275 copay	
		facility visits. Southwest ID - \$275 copay		
			MT - \$175 copay	
14. Ambulance	20% coinsurance	General	General	General
Services (medically necessary		Authorization rules may apply.	Authorization rules may apply.	Authorization rules may apply.
ambulance services)		In-Network	In-Network	In-Network
		\$150 copay for Medicare-covered ambulance benefits.	\$100 copay for Medicare-covered ambulance benefits.	\$100 copay for Medicare-covered ambulance benefits.
		If you are admitted to the hospital, you pay \$0 for Medicare-covered ambulance benefits.	If you are admitted to the hospital, you pay \$0 for Medicare-covered ambulance benefits.	If you are admitted to the hospital, you pay \$0 for Medicare-covered ambulance benefits.
15. Emergency Care	20% coinsurance for the	General	General	General
(You may go to any	doctor's services	\$65 copay for	\$65 copay for	\$65 copay for
emergency room if you	Specified copayment for outpatient hospital	Medicare-covered emergency room visits	Medicare-covered emergency room visits	Medicare-covered emergency room visits

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
reasonably believe you need emergency care.)	facility emergency services. Emergency services copay cannot exceed Part A inpatient hospital deductible for each service provided by the hospital. You don't have to pay the emergency room copay if you are admitted to the hospital as an inpatient for the same condition within 3 days of the emergency room visit. Not covered outside the U.S. except under limited circumstances.	Worldwide coverage. If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the emergency room visit.	Worldwide coverage. If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the emergency room visit.	Worldwide coverage. If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the emergency room visit.
16. Urgently Needed Care (This is NOT emergency care, and in	20% coinsurance, or a set copay	General \$35 copay for Medicare-covered	General \$35 copay for Medicare-covered	General \$15 copay for Medicare-covered

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
most cases, is out of the service area.)	NOT covered outside the U.S. except under	urgently-needed-care visits	urgently-needed-care visits	urgently-needed-care visits
	limited circumstances.	If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the urgently-needed-care visit.	If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the urgently-needed-care visit.	If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the urgently-needed-care visit.
17. Outpatient	20% coinsurance	General	General	General
Rehabilitation Services		Authorization rules may apply.	Authorization rules may apply.	Authorization rules may apply.
(Occupational Therapy, Physical Therapy,		In-Network	In-Network	In-Network
Speech and Language Therapy)		\$30 copay for Medicare-covered Occupational Therapy visits	\$25 copay for Medicare-covered Occupational Therapy visits	\$15 copay for Medicare-covered Occupational Therapy visits
		\$30 copay for Medicare-covered Physical Therapy and/or Speech and Language Pathology visits	\$25 copay for Medicare-covered Physical Therapy and/or Speech and Language Pathology visits	\$15 copay for Medicare-covered Physical Therapy and/or Speech and Language Pathology visits

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
OUTPATIENT MEDICAL	SERVICES AND SUPPLIE	S		
18. Durable Medical Equipment (includes wheelchairs,	20% coinsurance	General Authorization rules may apply.	General Authorization rules may apply.	General Authorization rules may apply.
oxygen, etc.)		In-Network	In-Network	In-Network
		20% of the cost for Medicare-covered durable medical equipment	20% of the cost for Medicare-covered durable medical equipment	10% of the cost for Medicare-covered durable medical equipment
19. Prosthetic Devices	20% coinsurance	General	General	General
(includes braces, artificial limbs and eyes,		Authorization rules may apply.	Authorization rules may apply.	Authorization rules may apply.
etc.)		In-Network	In-Network	In-Network
		20% of the cost for Medicare-covered prosthetic devices	20% of the cost for Medicare-covered prosthetic devices	10% of the cost for Medicare-covered prosthetic devices
20. Diabetes Programs	20% coinsurance for	General	General	General
and Supplies	diabetes self-management training	Authorization rules may apply.	Authorization rules may apply.	Authorization rules may apply.
	20% coinsurance for	In-Network	In-Network	In-Network
	diabetes supplies	\$0 copay for Medicare-covered	\$0 copay for Medicare-covered	\$0 copay for Medicare-covered

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	20% coinsurance for diabetic therapeutic shoes or inserts	Diabetes self-management training	Diabetes self-management training	Diabetes self-management training
		0% to 20% of the cost for Medicare-covered Diabetes monitoring supplies	0% to 20% of the cost for Medicare-covered Diabetes monitoring supplies	0% to 20% of the cost for Medicare-covered Diabetes monitoring supplies
		20% of the cost for Medicare-covered Therapeutic shoes or inserts	20% of the cost for Medicare-covered Therapeutic shoes or inserts	10% of the cost for Medicare-covered Therapeutic shoes or inserts
21. Diagnostic Tests,	20% coinsurance for	General	General	General
X-Rays, Lab Services, and Radiology Services	diagnostic tests and x-rays	Authorization rules may apply.	Authorization rules may apply.	Authorization rules may apply.
Services	\$0 copay for Medicare-	In-Network	In-Network	In-Network
	covered lab services Lab Services: Medicare covers medically necessary diagnostic lab services that are ordered by your treating doctor when they are provided by a Clinical Laboratory	\$0 copay for Medicare-covered: - lab services - diagnostic procedures and tests	\$0 copay for Medicare-covered: - lab services - diagnostic procedures and tests	\$0 copay for Medicare-covered: - lab services - diagnostic procedures and tests

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	Improvement Amendments (CLIA) certified laboratory that	\$0 copay for Medicare-covered X-rays	\$0 copay for Medicare-covered X-rays	\$0 copay for Medicare-covered X-rays
	participates in Medicare. Diagnostic lab services are done to help your doctor diagnose or rule out a suspected illness or condition. Medicare does not cover most supplemental routine screening tests, like checking your cholesterol.	\$0 to \$100 copay for Medicare-covered diagnostic radiology services (not including X-rays)	\$0 to \$75 copay for Medicare-covered diagnostic radiology services (not including X-rays)	\$0 to \$50 copay for Medicare-covered diagnostic radiology services (not including X-rays)
		5% of the cost for Medicare-covered therapeutic radiology services	5% of the cost for Medicare-covered therapeutic radiology services	\$50 copay for Medicare-covered therapeutic radiology services
		If the doctor provides you services in addition to Outpatient Diagnostic Procedures, Tests and Lab Services, separate cost sharing of the following may apply:	If the doctor provides you services in addition to Outpatient Diagnostic Procedures, Tests and Lab Services, separate cost sharing of \$5 to \$25 may apply	If the doctor provides you services in addition to Outpatient Diagnostic Procedures, Tests and Lab Services, separate cost sharing of \$0 to \$15 may apply
		Northern ID - \$10 to \$30 Southeast ID - \$10 to \$30	If the doctor provides you services in addition to Outpatient Diagnostic and Therapeutic Radiology Services,	If the doctor provides you services in addition to Outpatient Diagnostic and Therapeutic Radiology Services,

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		Southwest ID - \$15 to \$30	separate cost sharing of \$5 to \$25 may apply	separate cost sharing of \$0 to \$15 may apply
		MT - \$10 to \$30		
		If the doctor provides you services in addition to Outpatient Diagnostic and Therapeutic Radiology Services, separate cost sharing of the following may apply:		
		Northern ID - \$10 to \$30		
		Southeast ID - \$10 to \$30		
		Southwest ID - \$15 to \$30		
		MT - \$10 to \$30		
22. Cardiac and Pulmonary Rehabilitation Services	20% coinsurance for Cardiac Rehabilitation services	General Authorization rules may apply.	General Authorization rules may apply.	General Authorization rules may apply.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	20% coinsurance for	In-Network	In-Network	In-Network
	Pulmonary Rehabilitation services	\$15 copay for Medicare-covered	\$15 copay for Medicare-covered	\$0 copay for:
	20% coinsurance for Intensive Cardiac	Cardiac Rehabilitation Services	Cardiac Rehabilitation Services	-Medicare-covered Cardiac Rehabilitation Services
	Rehabilitation services This applies to program services provided in a doctor's office.	\$15 copay for Medicare-covered Intensive Cardiac Rehabilitation Services	\$15 copay for Medicare-covered Intensive Cardiac Rehabilitation Services	-Medicare-covered Intensive Cardiac Rehabilitation Services
	Specified cost sharing for program services provided by hospital outpatient departments.	\$15 copay for Medicare-covered Pulmonary Rehabilitation Services	\$15 copay for Medicare-covered Pulmonary Rehabilitation Services	-Medicare-covered Pulmonary Rehabilitation Services
PREVENTIVE SERVICES	S, WELLNESS/EDUCATIO	N AND OTHER SUPPLEM	ENTAL BENEFIT PROGRA	AMS
23. Preventive	No coinsurance,	General	General	General
Services, Wellness/Education and other	copayment or deductible for the following:	\$0 copay for all preventive services covered under Original	\$0 copay for all preventive services covered under Original	\$0 copay for all preventive services covered under Original
Supplemental Benefit Programs	· · · · · · · · · · · · · · · · · · ·	Medicare at zero cost sharing.	Medicare at zero cost sharing.	Medicare at zero cost sharing.
	- Bone Mass Measurement. Covered once every 24 months	Any additional preventive services approved by Medicare	Any additional preventive services approved by Medicare	Any additional preventive services approved by Medicare

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	(more often if medically necessary) if you meet certain medical	mid-year will be covered by the plan or by Original Medicare.	mid-year will be covered by the plan or by Original Medicare.	mid-year will be covered by the plan or by Original Medicare.
	conditions.	In-Network	In-Network	In-Network
	- Cardiovascular Screening	The plan covers the following supplemental	The plan covers the following supplemental	The plan covers the following supplemental
	- Cervical and Vaginal Cancer Screening.	education/wellness programs:	education/wellness programs:	education/wellness programs:
	Covered once every 2 years. Covered once a year for women with Medicare at high risk.	- Health Club Membership/Fitness Classes	- Health Club Membership/Fitness Classes	- Health Club Membership/Fitness Classes
	- Colorectal Cancer Screening		\$0 copay for Personal Emergency Response System (PERS).	\$0 copay for Personal Emergency Response System (PERS).
	- Diabetes Screening		Contact plan for details.	Contact plan for details.
	- Influenza Vaccine			
	- Hepatitis B Vaccine for people with Medicare who are at risk			
	- HIV Screening. \$0 copay for the HIV screening, but you generally pay 20% of			

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	the Medicare-approved amount for the doctor's visit. HIV screening is covered for people with Medicare who are pregnant and people at increased risk for the infection, including anyone who asks for the test. Medicare covers this test once every 12 months or up to three times during a pregnancy.			
	- Breast Cancer Screening (Mammogram). Medicare covers screening mammograms once every 12 months for all women with Medicare age 40 and older. Medicare covers one baseline mammogram for women between ages 35-39.			

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	- Medical Nutrition Therapy Services. Nutrition therapy is for people who have diabetes or kidney disease (but aren't on dialysis or haven't had a kidney transplant) when referred by a doctor. These services can be given by a registered dietitian and may include a nutritional assessment and counseling to help you manage your diabetes or kidney disease - Personalized			
	Prevention Plan Services (Annual Wellness Visits)			
	- Pneumococcal Vaccine. You may only need the Pneumonia vaccine once in your			

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	lifetime. Call your doctor for more information.			
	- Prostate Cancer Screening – Prostate Specific Antigen (PSA) test only. Covered once a year for all men with Medicare over age 50.			
	- Smoking and Tobacco Use Cessation (counseling to stop smoking and tobacco use). Covered if ordered by your doctor. Includes two counseling attempts within a 12-month period. Each counseling attempt includes up to four face-to-face visits.			
	- Screening and behavioral counseling interventions in primary care to reduce alcohol misuse			

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	- Screening for depression in adults			
	- Screening for sexually transmitted infections (STI) and high-intensity behavioral counseling to prevent STIs			
	- Intensive behavioral counseling for Cardiovascular Disease (bi-annual)			
	- Intensive behavioral therapy for obesity			
	- Welcome to Medicare Preventive Visits (initial preventive physical exam). When you join Medicare Part B, then you are eligible as follows. During the first 12 months of your new Part B coverage, you can get either a Welcome to Medicare Preventive Visits or an			

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	Annual Wellness Visit. After your first 12 months, you can get one Annual Wellness Visit every 12 months.			
24. Kidney Disease	20% coinsurance for	In-Network	In-Network	In-Network
and Conditions	renal dialysis	20% of the cost for	20% of the cost for	20% of the cost for
	20% coinsurance for kidney disease	Medicare-covered renal dialysis	Medicare-covered renal dialysis	Medicare-covered renal dialysis
	education services	\$0 copay for Medicare-covered kidney disease education services	\$0 copay for Medicare-covered kidney disease education services	\$0 copay for Medicare-covered kidney disease education services
PRESCRIPTION DRUG I	BENEFITS			
25. Outpatient Prescription Drugs	Most drugs are not covered under Original Medicare. You can add prescription drug	Drugs covered under Medicare Part B	Drugs covered under Medicare Part B	Drugs covered under Medicare Part B
		General	General	General
	coverage to Original Medicare by joining a Medicare Prescription Drug Plan, or you can get all your Medicare	20% of the cost for Medicare Part B chemotherapy drugs and other Part B drugs.	20% of the cost for Medicare Part B chemotherapy drugs and other Part B drugs.	15% of the cost for Medicare Part B chemotherapy drugs and other Part B drugs.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	coverage, including prescription drug	Drugs Covered under Medicare Part D	Drugs Covered under Medicare Part D	Drugs Covered under Medicare Part D
	coverage, by joining a Medicare Advantage Plan or a Medicare Cost Plan that offers prescription drug coverage.	General	General	General
		This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at www. windsorhealthplan.com on the web.	This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at www. windsorhealthplan.com on the web.	This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at www. windsorhealthplan.com on the web.
		Different out-of-pocket costs may apply for people who	Different out-of-pocket costs may apply for people who	Different out-of-pocket costs may apply for people who
		-have limited incomes,	-have limited incomes,	-have limited incomes,
		-live in long term care facilities, or	-live in long term care facilities, or	-live in long term care facilities, or
		-have access to Indian/Tribal/Urban (Indian Health Service) providers.	-have access to Indian/Tribal/Urban (Indian Health Service) providers.	-have access to Indian/Tribal/Urban (Indian Health Service) providers.
		The plan offers national in-network prescription coverage (i.e., this would include 50 states	The plan offers national in-network prescription coverage (i.e., this would include 50 states	The plan offers national in-network prescription coverage (i.e., this would include 50 states

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		and the District of Columbia). This means that you will pay the same cost-sharing amount for your prescription drugs if you get them at an in-network pharmacy outside of the plan's service area (for instance when you travel).	and the District of Columbia). This means that you will pay the same cost-sharing amount for your prescription drugs if you get them at an in-network pharmacy outside of the plan's service area (for instance when you travel).	and the District of Columbia). This means that you will pay the same cost-sharing amount for your prescription drugs if you get them at an in-network pharmacy outside of the plan's service area (for instance when you travel).
		Total yearly drug costs are the total drug costs paid by both you and a Part D plan.	Total yearly drug costs are the total drug costs paid by both you and a Part D plan.	Total yearly drug costs are the total drug costs paid by both you and a Part D plan.
		The plan may require you to first try one drug to treat your condition before it will cover another drug for that condition.	The plan may require you to first try one drug to treat your condition before it will cover another drug for that condition.	The plan may require you to first try one drug to treat your condition before it will cover another drug for that condition.
		Some drugs have quantity limits.	Some drugs have quantity limits.	Some drugs have quantity limits.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		Your provider must get prior authorization from Windsor Medicare Extra Emerald Plan (HMO) for certain drugs.	Your provider must get prior authorization from Windsor Medicare Extra Gold Plan (HMO) for certain drugs.	Your provider must get prior authorization from Windsor Medicare Extra Diamond Plan (HMO) for certain drugs.
		You must go to certain pharmacies for a very limited number of drugs, due to special handling, provider coordination, or patient education requirements that cannot be met by most pharmacies in your network. These drugs are listed on the plan's website, formulary, printed materials, as well as on the Medicare Prescription Drug Plan Finder on Medicare.gov.	You must go to certain pharmacies for a very limited number of drugs, due to special handling, provider coordination, or patient education requirements that cannot be met by most pharmacies in your network. These drugs are listed on the plan's website, formulary, printed materials, as well as on the Medicare Prescription Drug Plan Finder on Medicare.gov.	You must go to certain pharmacies for a very limited number of drugs, due to special handling, provider coordination, or patient education requirements that cannot be met by most pharmacies in your network. These drugs are listed on the plan's website, formulary, printed materials, as well as on the Medicare Prescription Drug Plan Finder on Medicare.gov.
		If the actual cost of a drug is less than the normal cost-sharing amount for that drug, you will pay the actual	If the actual cost of a drug is less than the normal cost-sharing amount for that drug, you will pay the actual	If the actual cost of a drug is less than the normal cost-sharing amount for that drug, you will pay the actual

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		cost, not the higher cost-sharing amount.	cost, not the higher cost-sharing amount.	cost, not the higher cost-sharing amount.
		If you request a formulary exception for a drug and Windsor Medicare Extra Emerald Plan (HMO) approves the exception, you will pay Tier 4: Non-Preferred Brand cost sharing for that drug.	If you request a formulary exception for a drug and Windsor Medicare Extra Gold Plan (HMO) approves the exception, you will pay Tier 4: Non-Preferred Brand cost sharing for that drug.	If you request a formulary exception for a drug and Windsor Medicare Extra Diamond Plan (HMO) approves the exception, you will pay Tier 4: Non-Preferred Brand cost sharing for that drug.
		In-Network	In-Network	In-Network
		\$0 deductible.	\$0 deductible.	\$0 deductible.
		Initial Coverage	Initial Coverage	Initial Coverage
		You pay the following until total yearly drug costs reach \$2,970:	You pay the following until total yearly drug costs reach \$2,970:	You pay the following until total yearly drug costs reach \$2,970:
		Retail Pharmacy	Retail Pharmacy	Retail Pharmacy
		Tier 1: Preferred Generic	Tier 1: Preferred Generic	Tier 1: Preferred Generic
		- \$3 copay for a one-month (30-day)	- \$3 copay for a one-month (30-day)	- \$3 copay for a one-month (30-day)

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		supply of drugs in this tier	supply of drugs in this tier	supply of drugs in this tier
		- \$6 copay for a two-month (60-day) supply of drugs in this tier	- \$6 copay for a two-month (60-day) supply of drugs in this tier	- \$6 copay for a two-month (60-day) supply of drugs in this tier
		- \$9 copay for a three-month (90-day) supply of drugs in this tier	- \$9 copay for a three-month (90-day) supply of drugs in this tier	- \$9 copay for a three-month (90-day) supply of drugs in this tier
		Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.
		Tier 2: Non-Preferred Generic	Tier 2: Non-Preferred Generic	Tier 2: Non-Preferred Generic
		- \$10 copay for a one-month (30-day) supply of drugs in this tier	- \$10 copay for a one-month (30-day) supply of drugs in this tier	- \$10 copay for a one-month (30-day) supply of drugs in this tier
		- \$20 copay for a two-month (60-day)	- \$20 copay for a two-month (60-day)	- \$20 copay for a two-month (60-day)

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		supply of drugs in this tier	supply of drugs in this tier	supply of drugs in this tier
		- \$30 copay for a three-month (90-day) supply of drugs in this tier	- \$30 copay for a three-month (90-day) supply of drugs in this tier	- \$30 copay for a three-month (90-day) supply of drugs in this tier
		Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.
		Tier 3: Preferred Brand	Tier 3: Preferred Brand	Tier 3: Preferred Brand
		- \$45 copay for a one-month (30-day) supply of drugs in this tier	- \$43 copay for a one-month (30-day) supply of drugs in this tier	- \$40 copay for a one-month (30-day) supply of drugs in this tier
		- \$90 copay for a two-month (60-day) supply of drugs in this tier	- \$86 copay for a two-month (60-day) supply of drugs in this tier	- \$80 copay for a two-month (60-day) supply of drugs in this tier
		- \$135 copay for a three-month (90-day)	- \$129 copay for a three-month (90-day)	- \$120 copay for a three-month (90-day)

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		supply of drugs in this tier	supply of drugs in this tier	supply of drugs in this tier
		Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.
		Tier 4: Non-Preferred Brand	Tier 4: Non-Preferred Brand	Tier 4: Non-Preferred Brand
		- \$70 copay for a one-month (30-day) supply of drugs in this tier	- \$67 copay for a one-month (30-day) supply of drugs in this tier	- \$65 copay for a one-month (30-day) supply of drugs in this tier
		- \$140 copay for a two-month (60-day) supply of drugs in this tier	- \$134 copay for a two-month (60-day) supply of drugs in this tier	- \$130 copay for a two-month (60-day) supply of drugs in this tier
		- \$210 copay for a three-month (90-day) supply of drugs in this tier	- \$201 copay for a three-month (90-day) supply of drugs in this tier	- \$195 copay for a three-month (90-day) supply of drugs in this tier
		Not all drugs on this tier are available at this extended day supply.	Not all drugs on this tier are available at this extended day supply.	Not all drugs on this tier are available at this extended day supply.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		Please contact the plan for more information.	Please contact the plan for more information.	Please contact the plan for more information.
		Tier 5: Specialty Tier	Tier 5: Specialty Tier	Tier 5: Specialty Tier
		- 33% coinsurance for a one-month (30-day) supply of drugs in this tier	- 33% coinsurance for a one-month (30-day) supply of drugs in this tier	- 33% coinsurance for a one-month (30-day) supply of drugs in this tier
		- 33% coinsurance for a two-month (60-day) supply of drugs in this tier	- 33% coinsurance for a two-month (60-day) supply of drugs in this tier	- 33% coinsurance for a two-month (60-day) supply of drugs in this tier
		- 33% coinsurance for a three-month (90-day) supply of drugs in this tier	- 33% coinsurance for a three-month (90-day) supply of drugs in this tier	- 33% coinsurance for a three-month (90-day) supply of drugs in this tier
		Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		Long Term Care Pharmacy	Long Term Care Pharmacy	Long Term Care Pharmacy
		Tier 1: Preferred Generic	Tier 1: Preferred Generic	Tier 1: Preferred Generic
		- \$3 copay for a one-month (31-day) supply of generic drugs in this tier	- \$3 copay for a one-month (31-day) supply of generic drugs in this tier	- \$3 copay for a one-month (31-day) supply of generic drugs in this tier
		Tier 2: Non-Preferred Generic	Tier 2: Non-Preferred Generic	Tier 2: Non-Preferred Generic
		- \$10 copay for a one-month (31-day) supply of generic drugs in this tier	- \$10 copay for a one-month (31-day) supply of generic drugs in this tier	- \$10 copay for a one-month (31-day) supply of generic drugs in this tier
		Tier 3: Preferred Brand	Tier 3: Preferred Brand	Tier 3: Preferred Brand
		- \$45 copay for a one-month (31-day) supply of brand drugs in this tier	- \$43 copay for a one-month (31-day) supply of brand drugs in this tier	- \$40 copay for a one-month (31-day) supply of brand drugs in this tier
		Tier 4: Non-Preferred Brand	Tier 4: Non-Preferred Brand	Tier 4: Non-Preferred Brand
		- \$70 copay for a one-month (31-day)	- \$67 copay for a one-month (31-day)	- \$65 copay for a one-month (31-day)

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		supply of brand drugs in this tier	supply of brand drugs in this tier	supply of brand drugs in this tier
		Tier 5: Specialty Tier	Tier 5: Specialty Tier	Tier 5: Specialty Tier
		- 33% coinsurance for a one-month (31-day) supply of drugs in this tier	- 33% coinsurance for a one-month (31-day) supply of drugs in this tier	- 33% coinsurance for a one-month (31-day) supply of drugs in this tier
		Please note that brand drugs must be dispensed incrementally in long-term care facilities. Generic drugs may be dispensed incrementally. Contact your plan about cost-sharing billing/collection when less than a one-month supply is dispensed.	Please note that brand drugs must be dispensed incrementally in long-term care facilities. Generic drugs may be dispensed incrementally. Contact your plan about cost-sharing billing/collection when less than a one-month supply is dispensed.	Please note that brand drugs must be dispensed incrementally in long-term care facilities. Generic drugs may be dispensed incrementally. Contact your plan about cost-sharing billing/collection when less than a one-month supply is dispensed.
		Mail Order	Mail Order	Mail Order
		Tier 1: Preferred Generic	Tier 1: Preferred Generic	Tier 1: Preferred Generic
		- \$3 copay for a one-month (30-day)	- \$3 copay for a one-month (30-day)	- \$3 copay for a one-month (30-day)

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		supply of drugs in this tier from a preferred mail order pharmacy.	supply of drugs in this tier from a preferred mail order pharmacy.	supply of drugs in this tier from a preferred mail order pharmacy.
		- \$6 copay for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$6 copay for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$6 copay for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.
		- \$9 copay for a three-month (90-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$9 copay for a three-month (90-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$9 copay for a three-month (90-day) supply of drugs in this tier from a preferred mail order pharmacy.
		- \$6 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$6 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$6 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.
		- \$12 copay for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$12 copay for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$12 copay for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		- \$18 copay for a three-month (90-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$18 copay for a three-month (90-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$18 copay for a three-month (90-day) supply of drugs in this tier from a non-preferred mail order pharmacy.
		Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.
		Tier 2: Non-Preferred Generic	Tier 2: Non-Preferred Generic	Tier 2: Non-Preferred Generic
		- \$10 copay for a one-month (30-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$10 copay for a one-month (30-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$10 copay for a one-month (30-day) supply of drugs in this tier from a preferred mail order pharmacy.
		- \$20 copay for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$20 copay for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$20 copay for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.
		- \$30 copay for a three-month (90-day)	- \$30 copay for a three-month (90-day)	- \$30 copay for a three-month (90-day)

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		supply of drugs in this tier from a preferred mail order pharmacy.	supply of drugs in this tier from a preferred mail order pharmacy.	supply of drugs in this tier from a preferred mail order pharmacy.
		- \$20 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$20 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$20 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.
		- \$40 copay for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$40 copay for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$40 copay for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.
		- \$60 copay for a three-month (90-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$60 copay for a three-month (90-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$60 copay for a three-month (90-day) supply of drugs in this tier from a non-preferred mail order pharmacy.
		Not all drugs on this tier are available at this extended day supply.	Not all drugs on this tier are available at this extended day supply.	Not all drugs on this tier are available at this extended day supply.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		Please contact the plan for more information.	Please contact the plan for more information.	Please contact the plan for more information.
		Tier 3: Preferred Brand	Tier 3: Preferred Brand	Tier 3: Preferred Brand
		- \$45 copay for a one-month (30-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$43 copay for a one-month (30-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$40 copay for a one-month (30-day) supply of drugs in this tier from a preferred mail order pharmacy.
		- \$90 copay for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$86 copay for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$80 copay for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.
		- \$135 copay for a three-month (90-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$129 copay for a three-month (90-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$120 copay for a three-month (90-day) supply of drugs in this tier from a preferred mail order pharmacy.
		- \$90 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$86 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$80 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		- \$180 copay for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$172 copay for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$160 copay for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.
		- \$270 copay for a three-month (90-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$258 copay for a three-month (90-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$240 copay for a three-month (90-day) supply of drugs in this tier from a non-preferred mail order pharmacy.
		Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.
		Tier 4: Non-Preferred Brand	Tier 4: Non-Preferred Brand	Tier 4: Non-Preferred Brand
		- \$70 copay for a one-month (30-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$67 copay for a one-month (30-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$65 copay for a one-month (30-day) supply of drugs in this tier from a preferred mail order pharmacy.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		- \$140 copay for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$134 copay for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$130 copay for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.
		- \$210 copay for a three-month (90-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$201 copay for a three-month (90-day) supply of drugs in this tier from a preferred mail order pharmacy.	- \$195 copay for a three-month (90-day) supply of drugs in this tier from a preferred mail order pharmacy.
		- \$140 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$134 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$130 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.
		- \$280 copay for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$268 copay for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- \$260 copay for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.
		- \$420 copay for a three-month (90-day) supply of drugs in this	- \$402 copay for a three-month (90-day) supply of drugs in this	- \$390 copay for a three-month (90-day) supply of drugs in this

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		tier from a non-preferred mail order pharmacy.	tier from a non-preferred mail order pharmacy.	tier from a non-preferred mail order pharmacy.
		Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.
		Tier 5: Specialty Tier	Tier 5: Specialty Tier	Tier 5: Specialty Tier
		- 33% coinsurance for a one-month (30-day) supply of drugs in this tier from a preferred mail order pharmacy.	- 33% coinsurance for a one-month (30-day) supply of drugs in this tier from a preferred mail order pharmacy.	- 33% coinsurance for a one-month (30-day) supply of drugs in this tier from a preferred mail order pharmacy.
		- 33% coinsurance for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.	- 33% coinsurance for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.	- 33% coinsurance for a two-month (60-day) supply of drugs in this tier from a preferred mail order pharmacy.
		- 33% coinsurance for a three-month (90-day) supply of drugs in this tier from a preferred mail order pharmacy.	- 33% coinsurance for a three-month (90-day) supply of drugs in this tier from a preferred mail order pharmacy.	- 33% coinsurance for a three-month (90-day) supply of drugs in this tier from a preferred mail order pharmacy.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		- 33% coinsurance for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- 33% coinsurance for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- 33% coinsurance for a one-month (30-day) supply of drugs in this tier from a non-preferred mail order pharmacy.
		- 33% coinsurance for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- 33% coinsurance for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- 33% coinsurance for a two-month (60-day) supply of drugs in this tier from a non-preferred mail order pharmacy.
		- 33% coinsurance for a three-month (90-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- 33% coinsurance for a three-month (90-day) supply of drugs in this tier from a non-preferred mail order pharmacy.	- 33% coinsurance for a three-month (90-day) supply of drugs in this tier from a non-preferred mail order pharmacy.
		Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		Coverage Gap	Coverage Gap	Coverage Gap
		After your total yearly drug costs reach \$2,970, you receive limited coverage by the plan on certain drugs. You will also receive a discount on brand name drugs and generally pay no more than 47.5% of the plan's costs for brand drugs and 79% of the plan's costs for generic drugs until your yearly out-of-pocket drug costs reach \$4,750.	After your total yearly drug costs reach \$2,970, you receive limited coverage by the plan on certain drugs. You will also receive a discount on brand name drugs and generally pay no more than 47.5% of the plan's costs for brand drugs and 79% of the plan's costs for generic drugs until your yearly out-of-pocket drug costs reach \$4,750.	After your total yearly drug costs reach \$2,970, you receive limited coverage by the plan on certain drugs. You will also receive a discount on brand name drugs and generally pay no more than 47.5% of the plan's costs for brand drugs and 79% of the plan's costs for generic drugs until your yearly out-of-pocket drug costs reach \$4,750.
		Additional Coverage Gap	Additional Coverage Gap	Additional Coverage Gap
		The plan covers some formulary generics (10% to 64% of formulary generic drugs) through the coverage gap.	The plan covers some formulary generics (10% to 64% of formulary generic drugs) through the coverage gap.	The plan covers some formulary generics (10% to 64% of formulary generic drugs) through the coverage gap.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		The plan offers additional coverage in the gap for the following tiers.	The plan offers additional coverage in the gap for the following tiers.	The plan offers additional coverage in the gap for the following tiers.
		You pay the following:	You pay the following:	You pay the following:
		Retail Pharmacy	Retail Pharmacy	Retail Pharmacy
		Tier 1: Preferred Generic	Tier 1: Preferred Generic	Tier 1: Preferred Generic
		- \$3 copay for a one-month (30-day) supply of all drugs covered in this tier	- \$3 copay for a one-month (30-day) supply of all drugs covered in this tier	- \$3 copay for a one-month (30-day) supply of all drugs covered in this tier
		- \$6 copay for a two-month (60-day) supply of all drugs covered in this tier	- \$6 copay for a two-month (60-day) supply of all drugs covered in this tier	- \$6 copay for a two-month (60-day) supply of all drugs covered in this tier
		- \$9 copay for a three-month (90-day) supply of all drugs covered in this tier	- \$9 copay for a three-month (90-day) supply of all drugs covered in this tier	- \$9 copay for a three-month (90-day) supply of all drugs covered in this tier
		Not all drugs on this tier are available at this extended day supply.	Not all drugs on this tier are available at this extended day supply.	Not all drugs on this tier are available at this extended day supply.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		Please contact the plan for more information.	Please contact the plan for more information.	Please contact the plan for more information.
		Long Term Care Pharmacy	Long Term Care Pharmacy	Long Term Care Pharmacy
		Tier 1: Preferred Generic	Tier 1: Preferred Generic	Tier 1: Preferred Generic
		- \$3 copay for a one-month (31-day) supply of all generic drugs covered in this tier	- \$3 copay for a one-month (31-day) supply of all generic drugs covered in this tier	- \$3 copay for a one-month (31-day) supply of all generic drugs covered in this tier
		Mail Order	Mail Order	Mail Order
		Tier 1: Preferred Generic	Tier 1: Preferred Generic	Tier 1: Preferred Generic
		- \$3 copay for a one-month (30-day) supply of all drugs covered in this tier from a preferred mail order pharmacy	- \$3 copay for a one-month (30-day) supply of all drugs covered in this tier from a preferred mail order pharmacy	- \$3 copay for a one-month (30-day) supply of all drugs covered in this tier from a preferred mail order pharmacy
		- \$6 copay for a two-month (60-day) supply of all drugs covered in this tier from	- \$6 copay for a two-month (60-day) supply of all drugs covered in this tier from	- \$6 copay for a two-month (60-day) supply of all drugs covered in this tier from

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		a preferred mail order pharmacy	a preferred mail order pharmacy	a preferred mail order pharmacy
		- \$9 copay for a three-month (90-day) supply of all drugs covered in this tier from a preferred mail order pharmacy	- \$9 copay for a three-month (90-day) supply of all drugs covered in this tier from a preferred mail order pharmacy	- \$9 copay for a three-month (90-day) supply of all drugs covered in this tier from a preferred mail order pharmacy
		- \$6 copay for a one-month (30-day) supply of all drugs covered in this tier from a non-preferred mail order pharmacy	- \$6 copay for a one-month (30-day) supply of all drugs covered in this tier from a non-preferred mail order pharmacy	- \$6 copay for a one-month (30-day) supply of all drugs covered in this tier from a non-preferred mail order pharmacy
		- \$12 copay for a two-month (60-day) supply of all drugs covered in this tier from a non-preferred mail order pharmacy	- \$12 copay for a two-month (60-day) supply of all drugs covered in this tier from a non-preferred mail order pharmacy	- \$12 copay for a two-month (60-day) supply of all drugs covered in this tier from a non-preferred mail order pharmacy
		- \$18 copay for a three-month (90-day) supply of all drugs covered in this tier from	- \$18 copay for a three-month (90-day) supply of all drugs covered in this tier from	- \$18 copay for a three-month (90-day) supply of all drugs covered in this tier from

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		a non-preferred mail order pharmacy	a non-preferred mail order pharmacy	a non-preferred mail order pharmacy
		Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.	Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.
		Catastrophic Coverage	Catastrophic Coverage	Catastrophic Coverage
		After your yearly out-of-pocket drug costs reach \$4,750, you pay the greater of:	After your yearly out-of-pocket drug costs reach \$4,750, you pay the greater of:	After your yearly out-of-pocket drug costs reach \$4,750, you pay the greater of:
		- 5% coinsurance, or	- 5% coinsurance, or	- 5% coinsurance, or
		- \$2.65 copay for generic (including brand drugs treated as generic) and a \$6.60 copay for all other drugs.	- \$2.65 copay for generic (including brand drugs treated as generic) and a \$6.60 copay for all other drugs.	- \$2.65 copay for generic (including brand drugs treated as generic) and a \$6.60 copay for all other drugs.
		Out-of-Network	Out-of-Network	Out-of-Network
		Plan drugs may be covered in special circumstances, for	Plan drugs may be covered in special circumstances, for	Plan drugs may be covered in special circumstances, for

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		instance, illness while traveling outside of the plan's service area where there is no network pharmacy. You may have to pay more than your normal cost-sharing amount if you get your drugs at an out-of-network pharmacy. In addition, you will likely have to pay the pharmacy's full charge for the drug and submit documentation to receive reimbursement from Windsor Medicare Extra Emerald Plan (HMO).	instance, illness while traveling outside of the plan's service area where there is no network pharmacy. You may have to pay more than your normal cost-sharing amount if you get your drugs at an out-of-network pharmacy. In addition, you will likely have to pay the pharmacy's full charge for the drug and submit documentation to receive reimbursement from Windsor Medicare Extra Gold Plan (HMO).	instance, illness while traveling outside of the plan's service area where there is no network pharmacy. You may have to pay more than your normal cost-sharing amount if you get your drugs at an out-of-network pharmacy. In addition, you will likely have to pay the pharmacy's full charge for the drug and submit documentation to receive reimbursement from Windsor Medicare Extra Diamond Plan (HMO).
		Out-of-Network Initial Coverage	Out-of-Network Initial Coverage	Out-of-Network Initial Coverage
		You will be reimbursed up to the plan's cost of the drug minus the following for drugs purchased out-of-network until total	You will be reimbursed up to the plan's cost of the drug minus the following for drugs purchased out-of-network until total	You will be reimbursed up to the plan's cost of the drug minus the following for drugs purchased out-of-network until total

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		yearly drug costs reach \$2,970:	yearly drug costs reach \$2,970:	yearly drug costs reach \$2,970:
		Tier 1: Preferred Generic	Tier 1: Preferred Generic	Tier 1: Preferred Generic
		- \$3 copay for a one-month (30-day) supply of drugs in this tier	- \$3 copay for a one-month (30-day) supply of drugs in this tier	- \$3 copay for a one-month (30-day) supply of drugs in this tier
		Tier 2: Non-Preferred Generic	Tier 2: Non-Preferred Generic	Tier 2: Non-Preferred Generic
		- \$10 copay for a one-month (30-day) supply of drugs in this tier	- \$10 copay for a one-month (30-day) supply of drugs in this tier	- \$10 copay for a one-month (30-day) supply of drugs in this tier
		Tier 3: Preferred Brand	Tier 3: Preferred Brand	Tier 3: Preferred Brand
		- \$45 copay for a one-month (30-day) supply of drugs in this tier	- \$43 copay for a one-month (30-day) supply of drugs in this tier	- \$40 copay for a one-month (30-day) supply of drugs in this tier
		Tier 4: Non-Preferred Brand	Tier 4: Non-Preferred Brand	Tier 4: Non-Preferred Brand
		- \$70 copay for a one-month (30-day)	- \$67 copay for a one-month (30-day)	- \$65 copay for a one-month (30-day)

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		supply of drugs in this tier	supply of drugs in this tier	supply of drugs in this tier
		Tier 5: Specialty Tier	Tier 5: Specialty Tier	Tier 5: Specialty Tier
		- 33% coinsurance for a one-month (30-day) supply of drugs in this tier	- 33% coinsurance for a one-month (30-day) supply of drugs in this tier	- 33% coinsurance for a one-month (30-day) supply of drugs in this tier
		You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan's In-Network allowable amount.	You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan's In-Network allowable amount.	You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan's In-Network allowable amount.
		Out-of-Network Coverage Gap	Out-of-Network Coverage Gap	Out-of-Network Coverage Gap
		You will be reimbursed up to 21% of the plan allowable cost for generic drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,750. Please note	You will be reimbursed up to 21% of the plan allowable cost for generic drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,750. Please note	You will be reimbursed up to 21% of the plan allowable cost for generic drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,750. Please note

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		that the plan allowable cost may be less than the out-of-network pharmacy price paid for your drug(s).	that the plan allowable cost may be less than the out-of-network pharmacy price paid for your drug(s).	that the plan allowable cost may be less than the out-of-network pharmacy price paid for your drug(s).
		You will be reimbursed up to 52.5% of the plan allowable cost for brand name drugs purchased out-of-network until your total yearly out-of-pocket drug costs reach \$4,750. Please note that the plan allowable cost may be less than the out-of-network pharmacy price paid for your drug(s).	You will be reimbursed up to 52.5% of the plan allowable cost for brand name drugs purchased out-of-network until your total yearly out-of-pocket drug costs reach \$4,750. Please note that the plan allowable cost may be less than the out-of-network pharmacy price paid for your drug(s).	You will be reimbursed up to 52.5% of the plan allowable cost for brand name drugs purchased out-of-network until your total yearly out-of-pocket drug costs reach \$4,750. Please note that the plan allowable cost may be less than the out-of-network pharmacy price paid for your drug(s).
		Additional Out-of-Network Coverage Gap	Additional Out-of-Network Coverage Gap	Additional Out-of-Network Coverage Gap
		The plan covers some formulary generics (10% to 64% of formulary generic	The plan covers some formulary generics (10% to 64% of formulary generic	The plan covers some formulary generics (10% to 64% of formulary generic

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		drugs) through the coverage gap.	drugs) through the coverage gap.	drugs) through the coverage gap.
		You will be reimbursed for these drugs purchased out-of-network up to the plan's cost of the drug minus the following:	You will be reimbursed for these drugs purchased out-of-network up to the plan's cost of the drug minus the following:	You will be reimbursed for these drugs purchased out-of-network up to the plan's cost of the drug minus the following:
		Tier 1: Preferred Generic	Tier 1: Preferred Generic	Tier 1: Preferred Generic
		- \$3 copay for a one-month (30-day) supply of all drugs covered in this tier	- \$3 copay for a one-month (30-day) supply of all drugs covered in this tier	- \$3 copay for a one-month (30-day) supply of all drugs covered in this tier
		You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan's In-Network allowable amount.	You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan's In-Network allowable amount.	You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan's In-Network allowable amount.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		Out-of-Network Catastrophic Coverage	Out-of-Network Catastrophic Coverage	Out-of-Network Catastrophic Coverage
		After your yearly out-of-pocket drug costs reach \$4,750, you will be reimbursed for drugs purchased out-of-network up to the plan's cost of the drug minus your cost share, which is the greater of: - 5% coinsurance, or - \$2.65 copay for generic (including brand drugs treated as generic) and a \$6.60 copay for all other drugs.	After your yearly out-of-pocket drug costs reach \$4,750, you will be reimbursed for drugs purchased out-of-network up to the plan's cost of the drug minus your cost share, which is the greater of: - 5% coinsurance, or - \$2.65 copay for generic (including brand drugs treated as generic) and a \$6.60 copay for all other drugs.	After your yearly out-of-pocket drug costs reach \$4,750, you will be reimbursed for drugs purchased out-of-network up to the plan's cost of the drug minus your cost share, which is the greater of: - 5% coinsurance, or - \$2.65 copay for generic (including brand drugs treated as generic) and a \$6.60 copay for all other drugs.
		You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and	You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and	You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
		the plan's In-Network allowable amount.	the plan's In-Network allowable amount.	the plan's In-Network allowable amount.
OUTPATIENT MEDICAL	SERVICES AND SUPPLIE	ES		
26. Dental Services	Preventive dental	In-Network	In-Network	In-Network
	services (such as cleaning) not covered.	In general, preventive dental benefits (such as cleaning) not covered.	In general, preventive dental benefits (such as cleaning) not covered.	\$0 copay for the following preventive dental benefits:
		\$30 copay for Medicare-covered dental benefits	\$25 copay for Medicare-covered dental benefits	- oral exams
				- cleanings
				- fluoride treatments
				- dental x-rays
				\$15 copay for Medicare-covered dental benefits
				Plan offers additional comprehensive dental benefits.
				\$250 plan coverage limit for dental benefits every year

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
27. Hearing Services	Supplemental routine hearing exams and hearing aids not covered. 20% coinsurance for diagnostic hearing exams.	In-Network In general, supplemental routine hearing exams and hearing aids not covered. For Medicare-covered diagnostic hearing	In-Network Hearing aids not covered. \$5 to \$25 copay for Medicare-covered diagnostic hearing exams	In-Network In general, supplemental routine hearing exams and hearing aids not covered. \$0 to \$15 copay for Medicare-covered
		exams: Northern ID - \$10 to \$30 copay Southeast ID - \$10 to \$30 copay Southwest ID - \$15 to \$30 copay MT - \$10 to \$30 copay	\$30 copay for up to 1 supplemental routine hearing exam(s) every year	diagnostic hearing exams
28. Vision Services	20% coinsurance for diagnosis and treatment of diseases and conditions of the eye.	In-Network \$0 copay for one pair of Medicare-covered eyeglasses or contact lenses after cataract surgery	In-Network \$0 copay for one pair of Medicare-covered eyeglasses or contact lenses after cataract surgery	In-Network \$0 copay for one pair of Medicare-covered eyeglasses or contact lenses after cataract surgery

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
	Supplemental routine eye exams and glasses not covered. Medicare pays for one pair of eyeglasses or contact lenses after cataract surgery. Annual glaucoma screenings covered for people at risk.	\$10 copay for Medicare-covered exams to diagnose and treat diseases and conditions of the eye.	\$5 copay for Medicare-covered exams to diagnose and treat diseases and conditions of the eye.	\$0 copay for Medicare-covered diagnosis and treatment for diseases and conditions of the eye
		\$30 copay for up to 1 supplemental routine eye exam(s) every year	\$30 copay for up to 1 supplemental routine eye exam(s) every year	\$10 copay for up to 1 supplemental routine eye exam(s) every year
		\$0 copay for	\$0 copay for	\$0 copay for
		- glasses	- glasses	- glasses
		- contacts	- contacts	- contacts
		- lenses	- lenses	- lenses
		- frames	- frames	- frames
		\$125 plan coverage limit for eye wear every year.	\$150 plan coverage limit for eye wear every year.	\$150 plan coverage limit for eye wear every year.
Over-the-Counter	Not covered.	General	General	General
Items		The plan does not cover Over-the-Counter items.	Please visit our plan website to see our list of covered Over-the-Counter items.	Please visit our plan website to see our list of covered Over-the-Counter items.

Benefit	Original Medicare	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
			OTC items may be purchased only for the enrollee.	OTC items may be purchased only for the enrollee.
			Please contact the plan for specific instructions for using this benefit.	Please contact the plan for specific instructions for using this benefit.
Transportation	Not covered.	In-Network	General	In-Network
(Routine)		This plan does not cover supplemental routine transportation.	Authorization rules may apply.	This plan does not cover supplemental
			In-Network	routine transportation.
			\$0 copay for up to 20 one-way trip(s) to plan-approved location every year	
Acupuncture	Not covered.	In-Network	In-Network	In-Network
		This plan does not cover Acupuncture.	This plan does not cover Acupuncture.	This plan does not cover Acupuncture.

Premium Table - County Level

To determine your coverage area and monthly plan premium, please follow the directions listed below.

- 1. Locate your state on the left side of the grid.
- 2. Locate your county in the next column on the grid.
- 3. Look under the column with your plan name at the top of the page, and your premium will be listed.

State	County	Windsor Medicare Extra Emerald Plan (HMO)	Windsor Medicare Extra Gold Plan (HMO)	Windsor Medicare Extra Diamond Plan (HMO)
Montana	Big Horn, Broadwater, Carbon, Cascade, Chouteau, Fergus, Judith Basin, Lewis and Clark, Mineral, Pondera, Powell, Ravalli, Sanders, Stillwater, Sweet Grass, Teton, Wheatland, Yellowstone	Plan 169 - \$66	Plan 170 - \$120	Plan 171 - \$173
Northern Idaho	Benewah, Boundary, Kootenai, Shoshone	Plan 174 - \$45	Plan 175 - \$95	Plan 176 - \$153
Southeast Idaho	Bannock, Bingham, Bonneville, Caribou, Freemont	Plan 178 - \$60	Plan 179 - \$90	Plan 180 - \$143
Southwest Idaho	Ada, Boise, Canyon, Gem, Payette	Plan 182 - \$0	Plan 183 - \$40	Plan 184 - \$103

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-800-316-2273. Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-800-316-2273. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务,请致电 1-800-316-2273。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯服務。如需翻譯服務,請致電 1-800-316-2273。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-800-316-2273. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-800-316-2273. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-800-316-2273 sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-800-316-2273. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-800-316-2273 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-800-316-2273. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

النا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا :Arabic العربية العربية على 1-800-316-2273. سيقوم شخص ما يتحدث العربية

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-800-316-2273. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portugués: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-800-316-2273. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-800-316-2273. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-800-316-2273. Ta usługa jest bezpłatna.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-800-316-2273 पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがありますございます。通訳をご用命になるには、1-800-316-2273 にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサービスです。



